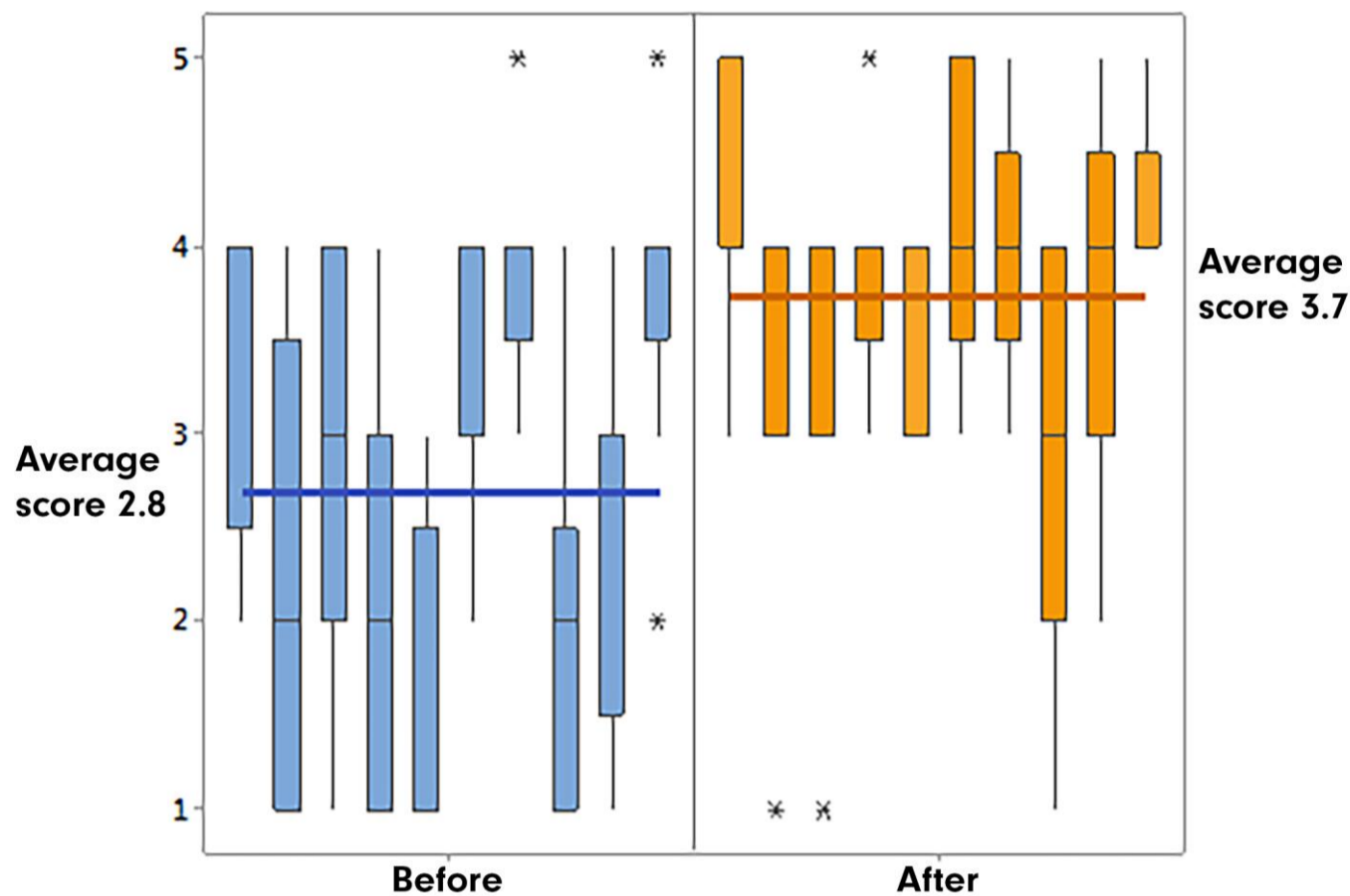


Building Quality Improvement Capability

Quality Improvement Tools Knowledge: Self efficacy rating

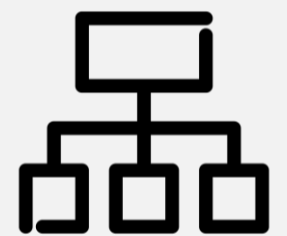


Quality improvement tools

Encouraging health professionals to ask 'how can we do something better?' or 'do we really need to do this?' helps to build skills and ability to influence and make a difference to patient experience and outcomes

Structured Improvement Framework

- set aims
- understand the system
- generate and test ideas
- make ideas happen



Improvement Tools

- project charter
- problem statement
- aim statement
- is/is not
- SIPOC
- stakeholder analysis
- driver diagram
- process mapping
- measures checklist
- Storyboard
- cause and effect
- brain storming
- affinity grouping
- prioritisation matrix
- PDSA
- implementation plan
- lessons log



Improved knowledge

Six junior medical officers (RMO's) reported improved knowledge with 6/10 quality improvement tools

