

# PATIENT EXPERIENCE

.....PERSy .....

## PROMs

Patient Reported Outcome Measures

- Population-level quality of life (EQ- 5D)
- Service-level PROMs (Diabetes/Urogynae)
- Local research (Anthropology fellow)

## PREMs

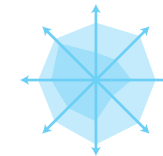
Patient Reported Experience Measures

- General satisfaction (FFT)
- Service-level experience
- Identifiable surveying

## PREDICTIVE ANALYTICS (HOPE)

- Informs clinical decision making
- Improved health literacy + patient experience
- Operational efficiency
- Population-health planning + funding

Data Visualisation



## CLINICAL METRICS

- Clinical excellence metrics
- Care standards
- Other clinical data e.g. Stroke data

## HEALTH ECONOMICS

- Cost/value analysis
- Economic Modelling
- Low cost/high impact

i3

institute for innovation + improvement

# HEALTH OUTCOMES