Evidence Based Design for ECIB

Using evidence to innovate and elevate WDHB facilities and improve patient experience and outcomes

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DR KATHERINE TSE - HEALTHCARE DESIGN FELLOW



Aim

- Explain the concept of evidence based design
- Update on the Elective Capacity Inpatient Bed (ECIB) project
- Identify areas of the ECIB project particularly the ward which needs investment in evidence based decision making with the aim of improving outcomes
- Gain support from W2025 design group for a evidence based approach to the ECIB project



How can design influence health, patient outcomes and experience?

Who decides?







How can design influence health, patient outcomes and experience? Who decides?



Publicly funded health facilities don't have the flexibility (or resources) to iteratively refine and redefine in a timely manner.

We need to be smart about how we design for the short term, but

> > PRODUCT! **i**3

Evidence Based Design

- Concept derived from Evidence Based Medicine
- Process in which a designer, together with an informed client, makes decisions based on best information available from research and project evaluations



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Evidence Based Design

1. Evaluate evidence from scientific literature and the link between physical environment and health outcomes



2. Create a theory based on evidence

3. Implement a design + Measure the results



4. Publicly share results



Evidence Based Medicine

1. Evaluate evidence from scientific literature



- 2. Create a theory based on evidence
- 3. Implement a treatment + Measure the results



4. Publicly share results





Why use EBD in design? Links between Environment + Health







Links between Environment + Health







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Links between Environment + Health





ECIB Elective Capacity Inpatient Beds



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Background

- Extension of ESC building eastward on grass area
- Number of levels has changed since last consultation with W2025 group
- Business case submitted to CIC (Capital Investment Committee) in August 2017
- Positive direction towards sustainability envelope design and energy modelling analysis conducted to help the design team reduce operational energy consumption. This work was











Jasmax

2.12 EXTERNAL PERSEPCTIVE - COMPLETE (4 LEVELS)





ELECTIVE CAPACITY INPATIENT BEDS [ECIB]	FOUR STOREY ELEVATION DESIGN - WEST AND	SK-523 REV
		RCALE @ A1+ 1:200 210004
	SOUTH	366601720130pm Aubur Jasma



ECIB CONCEPT DESIGN REPORT / 100% ISSUE 2nd August 2017 | REVISION C 📀



Jasmax

DRAWINGS

2.0 DRAWINGS

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2.4 FLOOR PLAN - PROPOSED LEVEL 2: OPTION B





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2.12 EXTERNAL PERSEPCTIVE - COMPLETE (4 LEVELS)





ELECTIVE CAPACITY INPATIENT BEDS [ECIB]	FOUR STOREY ELEVATION DESIGN - NORTH	SK-522 REV	
		RCA.8 @ A1+ 11:200 21008	
	AND EAST	26/66/2017 1.06 10 p.m. Autor	Jasn



The purpose of our organisation

- Prevent, ameliorate and cure ill health
- Promote wellness
- Ideal Ward Relieve suffering of those entrusted to our care

Our **priorities** are to enhance patient experience and achieve better outcomes



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- 1. Noise + Sleep
- 2. Nature + View
- 3. Line of site + Distance walked
- 4. Flexi Rooms
- 5. Mechanical Plant
- 6. Welcoming Environment





WDHB priority to improve inpatient sleep and enhance patient experience – Sleep Program

1. Noise + Sleep

EVIDENCE

Poor sleep within top 5 of all hospital complaints

Noise among the causes for poor sleep *-staff, equipment, multi-bedded rooms, other patients and visitors, alarms*

Sleep important for recovery, CVS, healing, mental health and wellbeing



UoA study Ward 7 NSH

1. Noise + Sleep

HYPOTHESIS we can reduce hospital noise with design?

METHODS













1. Noise + Sleep

METHOD



Teaming up: Academic institutions R&D Companies Acoustic Engineers

MEASURE dB readings patient experience patient reported sleep







View from ECIB wards is towards carpark and Cullen Ward

EVIDENCE

Post op cholecystectomy recovery – shorter length of stay, lower analgesic requirement, less negative comments for patients in room with a view vs. a brick wall (1984 Urlich)

Proximity to green space reduces anxiety, improved perceived health status



HYPOTHESIS can we improve patient experience and patient outcomes with a view of nature and privacy?

METHODS































Natural lighting in central atrium + smart lighting Solar power Heat recovery AC Waste reduction Built in energy optimising building management system







MEASURE

- Patient experience Physiological measurements – UoC study Comparison study pre and post implementation PROMs Post Occupancy Evaluation
- Post Occupancy Evaluation Green Star





3. Line of Site + Distance Walked

Long, narrow corridor

Patients rooms spread along footprint

EVIDENCE

? Distance trackers

Operational research – floorplanning, master planning



3. Line of Site + Distance Walked

HYPOTHESIS Will glass improve line of site and visibility in a long ward footprint?

How can technology improve visibility?





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3. Line of Site + Distance Walked



MEASURE



staff walking distances

investigate relationship falls vs distance comparison study between Cullen ward + ECIB







4. Flexi Rooms

EVIDENCE ?? – hasn't been done in NZ

HYPOTHESIS

Do flexible rooms improve patient outcomes for THJR, TKJR How do flexi rooms affect sleep? Cost analysis flexi vs non flexi? Mock ups?





5. Mechanical Plant

?Where will this be placed?

Previously decided to place partially on the ward – taking up clinical space, reducing single bed numbers







Wayfinding – reducing patients and whanau getting lost

Promoting independence and post operative recovery – ending PJ paralysis

Inviting space, providing privacy



EVIDENCE

people getting lost – CB5 building qualitative data







EVIDENCE

home environments improves patient experience + social engagement eg. dementia residences, EDARS





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MEASURE utilisation of public spaces patient experience LOS staff satisfaction Friends + Family test





EBD: Short term outcomes

- Ensure that patient safety, experience and positive health outcomes remain at the forefront of this project
 - Real world demonstration of Core Design Principles, Ideal Ward at WDHB facilities development, providing an exemplar ward for innovative hospital design

 An innovative structured research based ward design approach



EBD: Long term outcomes

- Allowing for flexibility when refurbishment is required for changing demographics and models of care
- Evidence based design providing recommendations and information to guide future design at Waitemata DHB





Waitemata 2025 Design Group

Endorse

- i3, Leapfrog, Facilities and Patient Experience groups to be involved in an <u>EBD approach</u> to the ECIB project
- use of <u>external parties</u> in this field academic institutions, researchers, New Zealand Health Design Council, Jasmax in investigations
- work with Well Foundation and other external supporters for <u>funding</u> on extra costs in trialling, evaluating and implementing options
- <u>trials and testing</u> of various solutions as appropriate, running pilots/simulations/evaluations of products and solutions
- <u>share information</u> with other DHB's and contribute to EBD







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