

April 2018				Overall Status		
Project Name	Project Summary	Sponsor(s)	PM Resource	This Period	Last Period	Phase
<b>Organisation wide / Multiple Divisions</b>						
Patient Deterioration Programme (PDP)	An organisation and national programme to improve the management of the clinically deteriorating patient. The Programme has 3 main streams: (i) Recognition and response systems; (ii) Kōrero mai: Patient, family and whānau escalation; (iii) Shared goals of care	Andrew Brant Jos Peach Penny Andrew	Jeanette Bell			Planning
	PDP: Kōrero mai: Patient, family and whānau escalation	David Price	Olivia Anstis			Executing
	PDP: Recognition and Response Systems	Penny Andrew	Sue French			Planning
	PDP: Kōrero mai: Patient, family and whānau escalation	David Price	Olivia Anstis			Executing
	PDP: Shared Goals of Care	TBA	Jeanette Bell			Not yet started
Survive Sepsis Improvement Collaborative	To reduce inpatient sepsis mortality to <15% by September 2017	Dr Penny Andrew Dr David Grayson Dr Matt Rogers Shirley Ross Kate Gilmour	Kelly Bohot Kelly Fraher Renee Kong			Closing
Leapfrog (refer to Leapfrog project update)	Data Discovery Project: Implement and ensure use of QlikSense Business Intelligence tool across Waitemata DHB	Penny Andrew	Renee Kong			Executing
	Outpatients	Dale Bramley & Robyn Whittaker	Kelly Bohot			Planning
PROMs Programme	Establish a system for developing, collecting and utilising patient reported outcome measures (PROMs) to inform patient experience and outcome improvements in clinical practice and health care delivery planning	Jay O'Brien	Olivia Anstis			Planning
Patient Safety Survey (Safety Attitude Questionnaire)	Develop process for patient safety surveys as part of the Patient and Whānau Centred Care Standards and Ward Accreditation Programme, and for organisational use	Penny Andrew	Jerome Ng			Closing
Connecting Journeys	To implement an improved orderly task management system (Smartpage) to improve workflow, efficiency, patient flow, reduce wasted resources and improve communication and visibility across services.	Leith Hart	Kelly Fraher			Closing
<b>Surgical</b>						
IC-Net Optimisation	To operationalise the ICNet solution in the Waitemata DHB environment for the IP&C team	Matthew Rogers, Stuart Bloomfield	Barbara Corning-Davis			Closing
Tracheostomy Outreach Service	To introduce a multidisciplinary tracheostomy outreach service to improve the experience and outcome for patients with a tracheostomy being cared for on general wards	Jonathan Casement, Jocelyn Peach	Barbara Corning-Davis			Execution
ED Urine Testing Process Improvement	To establish a lean end to end process for mid-stream urine (MSU) testing that is aligned to best practice to achieve accurate and timely diagnosis and treatment of patients presenting with urinary tract infections (UTIs) in ED	Matt Rodgers	Dina Emmanuel			Closing
<b>Medical</b>						
Chest pain pathway and Exercise Tolerance Testing (ETT)	Complete a review of the chest pain pathway including: <ul style="list-style-type: none"> <li>- Review of local and international literature</li> <li>- Audit of ETTs and patient outcomes</li> </ul>	Jonathan Christiansen Laura Chapman, Kate Allan	Kelly Bohot			Execution
ED SWIFTCare	Enhance ED capacity and patient flow while providing the most appropriate care. This project has two streams (NSH,WTH) under one project charter but different Gantt charts due to the different dynamics at NSH and WTH	Willem Landman	Dina Emmanuel			Closing
Lakeview Radiology-ED	Establish new radiology suite with one X-ray digital machine physically located in ED, and implement lean and efficient operational model of care for Radiology services within ED. Refine the e-ordering process by adopting Choosing Wisely approach to create a list of indications "Indication list" for patients requiring abdominal and chest x-rays, with the aim of reducing the unnecessary X-ray orders. This programme has 4 main streams:	Willem Landman	Dina Emmanuel			Initiating
	1- Model of care for radiology services in ED					
	2-Choosing Wisely-establish indication list for abdominal X-ray requests					
	3-Choosing Wisely-establish indication list for chest X-ray requests					
	4-Relocate and set up Gynae rooms in ED (original rooms will be used for new ED radiology suite)					
<b>Child Woman and Family</b>						
Family Centred Tube Feeding	Co-design project to improve management of paediatric feeding tubes at home	Susan Peters	Olivia Anstis			Closing

Other Work In Progress	Overview	Involvement	Sponsor(s)	PM Resource	Comment
Transcription service process improvement	Improve transcriptionist service and reduce dictation backlog. Current backlog over 20,000 dictated audio minutes waiting to be typed	Identify authors (nurses and clinicians) who currently dictate and organise winscribe training with the aim of being able to use winscribe other functionalities like speech recognition, type your own clinical letter	Stuart Bloomfield	Dina Emmanuel	Ongoing. Presentation to be made to ASMS SMO forum on Tuesday, 22 May
Managing the risk of workplace violence-ED	Develop a bottom-up recommendations and execution plan regarding tolerance to violence, verbal abuse and bad behaviour in ED	Facilitate workshop	Alex Boersma	Dina Emmanuel Jay O'Brien	Completed
TransforMED	Acute Patient Flow Programme: Four workstreams – Medical Model, Inpatient Wards, ADUCare and PACE	Partnership with The Francis Group	Alex Boersma	Kelly Bohot Renee Kong Kelly Fraher Lisa Sue	Ongoing
Intraoperative Radiotherapy (IORT)	Review evidence for IORT and potential research project	Develop paper describing evidence for IORT and make recommendation about future research at Waitemata DHB	Dale Bramley	Vanessa Selak (Public Health Physician)	Paper completed. Paper to be presented to ELT.
Bed Booking	Development of new model for managing inpatient bed booking to support TransforMed programme	Data and systems design support	Alex Boersma Lucy Adams	Delwyn Armstrong	Ongoing
General Surgery Clinical Pathways (appendicitis, laparoscopic cholecystectomy, abscesses)	Improve general surgery patient experience: reduce LOS, variation and cost of care	Angie Hakiwai will commit 0.5 FTE and be supported by Renee Kong on a consultation/mentoring role	Richard Harman, Kate Macfarlane	Renee Kong	Ongoing
Management Foundations	Teach QI skills to 22 participants and mentor each to deliver a QI project	Content development and delivery Ongoing mentorship	Sue Christie	Dina Emmanuel	Starting 2018
Clinical Portal Upgrade Working Group	Clinical Portal Upgrade Working Group	Participate in working group and facilitate feedback from Allied Health Therapy Group	Stuart Bloomfield Robyn Whittaker	Kelly Bohot	Ongoing
Innovation Partnership	Develop, test and refine mobile app review process	Research and develop a process including a review questionnaire to screen apps based on business/clinical relevance, quality, functionality and security.	Stuart Bloomfield Robyn Whittaker	Kelly Bohot	Ongoing
Safety in Practice	Safety in Practice (SiP) is designed to enhance quality improvement capability of general practice/community-based teams within the Auckland region, by focusing on patient safety.	Work with Primary Healthcare Organisation (PHO) and staff within practices to provide quality improvement support and facilitation	Stuart Jenkins (ADHB/WDHB) Lisa Eskildsen	Sue French	Ongoing
Imprivata Pilot	Imprivata is a security solution that enables quick authentication and single sign on for access to patient information (via swipe card or finger print). Develop a business case for the pilot of Imprivata in ED.	Delivery of a business case seeking approval for Pilot using the P3M3 format and process.	Robyn Whittaker	TBA	TBA

Support Requests						
Current Support Requests						
Project Name	Sponsor / Requestor	Description	Request received	Scoping Completed Approved date	Assigned to	Comment
<b>Organisation-wide/Multiple Divisions</b>						
Orthogeriatrician Model of Care	Debbie Eastwood John Scott John Hornell	Support to develop model of care for 6/12 orthogeriatrician pilot (orthogeriatrician starting 08/01/17)	13 November 2017		Penny Andrew Delwyn Armstrong	Completed
Acute Kidney Injury Quality Improvement Programme	Stuart Jenkins Neil Houston Madhu Koya	Scope a QI programme that would include Safety in Practice (primary/community care) and acute inpatient care (medicine, surgery and maternity)	6 November 2017	Completed	Barbara Corning-Davis	In progress
Pressure Areas	Cath Cronin, Jos Peach, Kate Gilmore, Lucy Adams	Assistance with review of current state, literature review and education campaign	May 2018		Penny Andrew	
Venous Leg Ulcers: EARLY (Endovenous Ablation for Rapid Leg ulcer recovery) Intervention through integrated care	John Bottomley	Support to implement referral process and classification/grading criteria and redesign outpatient venous leg ulcer assessment and care delivery	May 2018		Kelly Bohot	
<b>Child Women and Family Service</b>						
Obstetric Service Models of Care	Cath Cronin	Support to scope new models of care for Obstetric Services including workforce planning for midwifery and obstetrician model of care	15 November 2017			On hold
<b>Surgical</b>						
Operating Theatre	Mike Rodgers	Support for further development of Blue Form (challenging behaviours) process	15 November 2017			On hold
Conversion of Short-Stay to Surgical ADU	Mike Rodgers	Convert the Short Stay Ward into a Surgical ADU (surgical specialties + gynae) to facilitate the introduction of acute clinical pathways for surgery, smooth out RMO workflow, and potentially free up space in the current ADU for medical patients + pathways.	2 April 2018		Renee Kong	
Bariatrics	Karen Batholomew	Service improvement support with regional planning and funding project to improve patient access and support in Bariatrics.	May 2018		Olivia Anstis	
<b>Medical</b>						
<b>Closed since last report</b>						
Project/Work/Request	Sponsor/ Requestor	Overview		Outcome		Close out / summary report